# GUIDELINES FOR WORKING WITH CHILDREN AND YOUNG PEOPLE

# Record of updates

Policy Created	January 2016
Reviewed	February 2018
Revision Due	March 2019
Revision Due	March 2020

This policy will be reviewed alongside an annual CP audit which is conducted in Feb/March

DOCUMENT VERSION CONTROL			
Issue No.	Issue Date	Summary of Changes	
1	January 2016	New Policy – taken from sections of the old version of The Rise Safeguarding policy which is now a separate policy entitled Child Protection and Safeguarding policy	
2	February 2018	Updated contacts for insurance information	
3	March 2019	Included a reference to the update Staff Behaviour Policy/ Code of Conduct	

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# 1. Responsibility for safeguarding the welfare of children and young people

Everyone shares in the task of preventing physical, sexual and emotional abuse of children and young people. A child is a young person under the age of 18 years.

However, the Trustees and leaders within children's and youth groups have a responsibility for leadership in this area, most particularly in providing an appropriate environment to ensure the safety of children and their teachers leaders and volunteers.

The RISE Trust have available the latest version of Wiltshire Safeguarding Children Board's document on Safeguarding Children. This document provides an overview of Wiltshire's model of integrated working within children's services, and also gives some guidance about making decisions on service thresholds to everyone who works with children and young people.

The Trustees are responsible for the appointment of all staff and volunteers.

This policy should be read in conjunction with The RISE Trust Staff Behaviour Policy and the Child Protection and Safeguarding Policy 2019.

### Frequency of tasks

The following shall be performed termly:

- 1. The fire drill
- 2. A thorough check and clean of all equipment and toys
- 3. A check and replenishment of the first aid box.

The following shall be performed annually:

- 1. Inspection of electrical equipment as outlined in the facilities management policy.
- 2. Inspection of fire equipment by registered technician.

The RISE Trust operates a no smoking policy and no member of staff or volunteer shall smoke in the presence of any children being cared for by the RISE Trust.

# (a) Registration

Formal records of children and young people shall be maintained. These shall include:

- the child's name
- date of birth
- address
- telephone number
- emergency contact details
- the name of the parent or guardian
- any special information concerning allergies to food or medication
- whether any named persons have restricted access to the child

This record shall be updated at least annually (September), or as soon as any change of details occur.

At each meeting of each group of children or young people, a register shall be completed to ensure the Leaders know which children are present.

Leaders must be aware of the whereabouts of all children in their care at all times.

In the event that a child is lost or not collected the Lost Child Procedure is to be followed. See appendix 1.

### (b) Fire Procedure

In the event of a fire, or suspected fire, or incident requiring evacuation, Leaders must account for all children in their care and evacuate the building by the nearest available door. Children should be evacuated to the main car park at the front of the building.

A register of those present should be taken. When all are accounted for, and when it is safe to do so, the children should be supervised whilst waiting for collection by their parents or carers.

A record of each child's whereabouts MUST be maintained at all times. The emergency services should be called as soon as possible, maintaining sufficient adult/child ratio as stated below.

Fire exits must never be blocked and must be kept clear of equipment; leaders should be familiar with the position of fire extinguishers and have a basic knowledge on how to use them.

Fire drills are to be carried out termly.

# (c) First aid provision

One nominated and suitably qualified adult shall be responsible for first aid and he or she shall be available for the duration of each session.

The first aid box shall be stored in an accessible (to adults) place but out of reach of children.

In the event of an accident or of a child being taken ill, the nominated person for first aid should be summoned, the child must at all times remain in the care of a responsible adult.

Injuries requiring hospital treatment may be transported by private car, if they are not serious, however the casualty must have an escort as well as a driver. If the casualty is a child and car transport is deemed suitable it is preferable that the parent or guardian are located and taken to the hospital with their child.

If at all in doubt an ambulance must be called.

If a child shall fall ill during a session a member of staff shall contact the child's parent or carer. The child shall be cared for until a parent or carer arrives to collect the child. A Child Illness form shall be completed to record the details of the symptoms and any actions taken by RISE Trust staff. The parent shall sign to indicate that the child has left the premises. Children should not attend until 48 hours have elapsed since the last incident of vomiting or diarrhoea. In the case a child has an infectious and/or contagious condition then the child should not attend until a medical practitioner has confirmed that the child no longer has the infectious/contagious condition.

# (d) Incidents / accidents

All incidents and accidents must be recorded in accordance with the handling incident or accident procedures. See appendix 2.

Should the incident or accident involve a minor, their parent or guardian must be informed at the earliest possible time. Parents or guardians should be asked to sign the accident or incident form to record the fact that they have been informed. Incidents and accidents of a serious nature should be reported to the RISE Trustees.

# (e) Administering medication

Administering medication to minors does not come within the role of a nominated adult responsible for first aid.

Parents of children requiring medication during the time they are in the care of the children's worker must have completed a "Medication Form". The person authorised to do so by the parent should administer medication. This should in preference be the Group Leader.

Medications held for this purpose must be stored safely and in accordance with the instruction on the label. All medication must be in a container labelled with the drug name and the child's name. It is the parent's responsibility to ensure this is done properly.

# If the children's worker is unhappy about administering medication they must not accept responsibility from the parent

# (f) Health and Safety of children

The health, safety and well being of those children cared for by the RISE Trust, RISE Trust employees and other adults and children visiting the setting is of up-most importance. It is the responsibility of all RISE Trust employees and volunteers to implement good practice, to pay attention to any hazards and to record and report them appropriately.

It is the responsibility of the senior member of staff to ensure that the play setting (indoors and outside) is kept clean, safe, secure and that all hazards are assessed, recorded and dealt with appropriately. Potentially hazardous equipment and substances are to be securely stored. Equipment, toys and resources to be used by children and young people attending are to be checked that they are fit for purpose. Any water or drainage system outside is to be made safe and children are to be closely supervised during water activities.

It is the responsibility of the senior member of staff to keep the RISE Trustees fully informed and to give direction and instruction to the play workers and volunteers working in the setting.

The following should be checked for each session:

- 1. Front door lock and release button Playleader ensure that the custodian is notified if faulty.
- 2. The intercom/bell Playleader ensure that the custodian is notified if faulty. Post a sign on the window to inform parents/carers on how they are to make you aware that they are waiting to collect their child(ren).
- 3. Toilet facilities including the disabled toilet Playleader ensure that the custodian is notified if faulty. Playleader to ensure that the toilet facilities are clean at the beginning of the session and cleaned up if necessary by the end of the session. Disposable aprons and gloves to be used for protection when changing soiled articles and nappies and cleaning up bodily fluids and stools.
- 4. All exits are clear from obstruction Playleader to ensure that any obstructions are cleared
- 5. The kitchen area checked in terms of hygiene, storage and safety as follows;
- Playleader to ensure that it is cleaned up if it is dirty, before, during and at the end of the session.
- Playleader to ensure that the fridge is checked daily for food that has exceeded its use by date and note and record the fridge temperature
- Playleader to ensure that knives are out of reach of children
- Playleader to ensure that the door to the kitchen is locked when the kitchen is not in use.
- Aprons to be worn when working in the kitchen, preparing and serving food
- 6. Visual inspection of the fire extinguishers, fire alarm panel and emergency lighting to be done.
- 7. That fresh drinking water is available for children to access when they need it

### (g) Manual Handling

The RISE Trust requires employees and Trustees to comply with The Manual Handling Operations Regulations 1992, as amended in 2002. These regulations require that the risks specifically associated with manual handling activities (including lifting, lowering, pushing, pulling and carrying) are assessed, and eliminated or reduced as far as reasonably practicable. The load may be inanimate – such as box or a trolley, or animate – a person, child or adult.

### **Duties of Employees**

Staff should follow the Health and Safety Method Statements developed from the risk assessment for handling operations, using any mechanical aids provided. Any faults should be immediately reported to their manager/supervisor.

### Risk Assessment

When a manual handling operation could give rise to personal injury, there is a need for a specific risk assessment, which should be in writing.

A risk assessment checklist is presented in the HSE Code of Practice for Manual Handling Operation Regulations, attached as appendix 10. This is a suitable means of undertaking a specific manual handling risk assessment.

When lifting children the nursery practitioner must make a judgement on how heavy a child they are able to lift as an individual. Therefore as with any manual handling task, the practitioner must perform a risk assessment before lifting the child and the practitioner must take into consideration:

- How much the child weighs
- What their lifting capabilities are as an individual
- The environment
- The task
- If the lifting is necessary
- (h) Equal Opportunities The Trustees require that the Equal Opportunities Policy is followed.

# Special Needs Statement:

It is The RISE Trust's policy to discuss on a case-by-case basis the needs and care plan of each child in its care.

Initially parents are invited to inspect the facilities provided by the RISE Trust. At this stage a member of staff shall discuss with the parents a care plan for the child.

The RISE Trust shall use reasonable effort to accommodate the needs of the child.

# (i) Managing a Child's Behaviour

No member of staff, paid or a volunteer shall administer or threaten physical punishment to a child in his or her care. Under no circumstances shall a child be shaken.

The RISE Trust's behaviour management policy focuses on:

- Prevention of unacceptable behaviour
- Redirection of the child's actions and focus
- Care and consideration for the child
- Consistency of behaviour displayed by representatives of the RISE Trust
- Respect for people and property by children and adults
- Firm and fair treatment of all at all times
- Parental involvement in their child's behaviour
- Constructive help and support provided by representatives of the RISE Trust to resolve difficulties
- Children may only be restrained physically with the minimum of force necessary to prevent a serious happening, prevention of an accident or avoidance of injury
- It is the behaviour not the child that is unacceptable

# (j) Working with parents and carers

The RISE Trust shall take all complaints about its childcare services seriously regardless of the complainant's gender, racial origins, cultural or social background, disability, age or sexuality.

The RISE Trust aims to provide a high quality, effective and accessible service to children and parents. It is the intention of the RISE Trust to work in partnership with parents and the community in general and it welcomes suggestions on how to improve the childcare service.

However should a parent or child feel they have a complaint against some aspect of how the service is run or an individual member of staff which is not possible to resolve as soon as it has occurred make a note of the complaint and follow the Complaints Procedure in appendix 9.

The procedure for Working with Parents (appendix 3) should be followed to help regular exchange of information between parents and staff.

A parent shall have access to all written records about his or her child.

# 2. Planning to minimise situations where abuse may occur

Few people actually wish to harm children but we must reduce the opportunities for abuse to take place. We will take the following precautions in our planning:

# (a) Arrange that, as far as possible, no adult is left alone with a child or young person where there is little chance of the activity being observed by others.

This may mean groups sharing a large space or working with adjoining doors open. A lone volunteer should tell someone else that he or she is working unaided. (Refer to Lone Working Policy)

A balance must be worked out by staff so that the privacy of children is maintained when intimate care is being provided.

### (b) Maintain as far as possible the following adult/child ratios:

The minimum required staffing levels for children's groups are given below. More help may be required if children are being taken out, undertaking physical activities or there are children in the group who have additional needs and/or disabilities.

Each group should have at least two adults and it is recommended that a gender balance be maintained. If groups are in the same room or adjoining rooms with doors open one person per group is allowed.

Young people aged 16 and 17 may help with groups but should be supervised by an adult helper who will be responsible for ensuring that good practice and the child protection procedures are followed. Young people under 16 may help with other things but should not have responsibility for children.

Adults asked to help on a very occasional basis may be seen as visitors but must be accountable to an appointed worker. If they become part of a regular rota they should become part of the team and be properly appointed through the normal recruitment process.

- Age 0 2: 1 adult to 3 children
- Age 2 3: 1 adult to 4 children
- Age 3-4: 1 adult to 8 children
- Age 4 8: 1 adult to 6 children
- Age 9 12: 1 adult to 8 children
- Age 13 18: 1 adult to 10 children.

Source: <a href="https://learning.nspcc.org.uk/research-resources/briefings/recommended-adult-child-ratios-working-with-children/">https://learning.nspcc.org.uk/research-resources/briefings/recommended-adult-child-ratios-working-with-children/</a> (Jan 2019)

If adult numbers are insufficient, Groups should combine, or the activity will have to be cancelled. Each team of adult helpers should have a rota established to ensure adequate cover at all times. In the event of cancellation parents need to be contacted to collect their children.

- (c) Make sure that no worker with children and young people plans to meet with a child or young person on their own
- (d) Never take a group off the premises with fewer than three adults and without parental permission. This entails a consent form being signed by the parent/guardian
- (e) Aim to have two adults with a group, particularly when there is only one activity taking place on the premises
- (f) Do not expect children or young people to have to walk along a dark unsupervised path to get to the premises
- (g) Ensure that when children have to be transported by car or minibus, there will be more than one passenger in the vehicle. Check the driver is insured and there are adequate seatbelts for the number of passengers
- (h) Inform parents fully of all arrangements for day trips and holidays in writing see the Child Protection Officer for details
- (i) Inform the RISE Trustees fully of all arrangements for day trips and holidays for Insurance purposes
- (j) If there is an allegation of abuse made against a member of staff follow the process illustrated in the appendix 1 flowchart in the Child Protection and safequarding policy.

# 3. System for children to talk with an independent person

A Nominated Person (or persons) will be available to children and young people to talk to if they feel they have been abused or bullied in any way. The Nominated Person for the RISE Trust is Angela Sadler and her telephone number is posted on the internal notice board. The telephone number of Childline is also posted on the internal notice board.

The nominated person must be selected and approved by the Leaders of the young people's groups and the RISE Trust and will have the skills and confidence to deal with children who feel they need help and support with issues of abuse.

The telephone number will be displayed with the message: "Want someone to talk to? Ring ... on ..." This information will also be displayed in other places, such as Group membership or registration forms providing permission has been granted by the nominated person and the RISE Trust.

All Leaders and Helpers must know where to obtain the contact telephone number.

The contact person is to be consulted regularly for their comments and to monitor activity.

# 4. <u>Procedures for selecting, managing and training workers with children</u> and young people

# N.B. No-one can be appointed to work with children who has not been fully cleared as required by statutory guidance (DBS, Vetting and Barring Scheme)

# (a) Apply agreed procedures to all workers: paid staff and volunteers

It is essential to include all leaders and helpers in the process of formulating these procedures. No one, regardless of previous years of experience, can be excluded from the policy. All should be familiar with the guidelines and follow them carefully.

### (b) Give all workers clear roles and responsibilities

Abuse among children and young people is most easily concealed when there is confusion over roles and responsibilities.

Each person should have a clear written job description.

This applies to existing as well as new workers.

See The Rise Trust Safer Recruitment policy

# (c) Treat all would-be workers for any position involving contact with children as job applicants

Child abusers do exist. Anyone wishing to work with children and young people, including existing workers, will be asked to complete a Confidential Declaration form, a copy of which will be kept in accordance with the Data Protection Act and a D.B.S check will be carried out before starting work with children.

A sample form is attached – see Appendix 2.

## (d) Obtain at least two written references & contact at least one for each applicant.

Before a paid staff or volunteer worker is accepted, a reference will be obtained. The reference should emphasise previous experience with children.

If the applicant has worked with children before, then the reference must be provided by someone who has experience of the applicant's work in children's activities. However, if the applicant is a newcomer to children's work then a general character reference should be used.

If it is clear that a person is unsuited to the task then attempts should be made to find other more appropriate work.

# (e) Explore all applicants' experience of working or contact with children in an interview before appointment

This will take the form of an extended conversation between the applicant and the relevant Group Leader and one other Leader. Notes will be made at the time or immediately afterwards.

Experience gained through voluntary work with voluntary organisations or family activities could all be relevant. Any doubts must be explored by more searching questions.

# (f) Find out whether an applicant has any conviction for criminal offences against children

This is not a particularly effective method of finding out if a person has abused children or young people, as most abusers have not been convicted. However, convicted abusers admit that they constantly seek new opportunities to abuse.

All situations, which involve children and young people, are exempt from the Rehabilitation of Offenders Act 1974. This means that all convictions, however old, which relate to children and young people, must be declared. Information about other criminal convictions must also be given as they may reflect on the suitability of the worker or volunteer. Of course a determined person may well lie.

All children's/young peoples workers will be required to complete a DBS on-line application.

References still need to be sought as the process of a DBS check does take a little time to complete. On satisfactory completion of all relevant forms and recommendation by the appropriate Group Leaders, new applicants may be appointed by the Rise Trust providing there is no objection.

### (g) Recruitment of people with a criminal record/ disqualification by association

The RISE Trust with Wiltshire Council is determined to make all efforts to prevent discrimination or other unfair treatment against anyone working for or applying to work or volunteer, who has a history of offending behaviour where this does not create a risk to children or vulnerable adults, a risk to property or financial assets or which is not specifically outlined in statute.

### Code of Practice

- 1. People with criminal records applying to work or volunteer for The Rise Trust should be treated according to their merits and to any special criteria of the post.
- 2. Having a criminal record, in itself, should not necessarily prevent a person from being appointed to any post, unless the offence debars the person. Where it is felt, however, that a recent or serious offence might mean that a person presents a risk to children or vulnerable adults or to property or financial assets then that person should not be appointed.
- 3. Discrimination either in favour of or against those persons currently in post who have disclosed their criminal record is not permissible (unless the offence debars them) and such information is strictly confidential.
- 4. If an applicant reveals a serious criminal record the person receiving that information should discuss this with the CEO.
- 5. If the Enhanced Disclosure reveals anything, the Counter-Signatory receiving the Disclosure should share that information with the Child Protection Liaison Person in the case of applicants for positions of trust involving contact with children or vulnerable adults or the Chair of the RISE Trust in the case of applicants for positions involving trust with money. In consultation between the Child Protection Liaison Person, the Trustee responsible for Child Protection and the Chair of the Trust a decision will be made as to the degree of risk assessment to be followed.
- 6. A risk assessment will be carried out as appropriate.
- 7. All information received from the applicant or the Disclosure is to be treated with the utmost confidentiality. Information is to be shared on a need-to-know basis.
- 8. The conclusions of the risk assessment are shared with the applicant and a representative of the RISE Trust as appropriate.
- 9. Information relating to an applicant's criminal record must be stored securely and should be retained for as long as required.
- 10. If a positive DBS disclosure is made a Positive DBS Disclosure Decision Form (Risk Assessment) should be completed. Any disclosures which raise child protection issues should ALWAYS be referred to the LADO (Local Authority Designed Officer) for consultation. This may necessitate the holding of a strategy meeting, if recommended by the LADO.
- 11. All staff and volunteers will be expected to complete a disqualification by association declaration regarding those people who live in their household who have been barred form working with children
- 12. If a positive disclosure is made about a member of their household OFSTED will be notified and decide if they need to waiver the disqualification.

# (h) Make all paid and voluntary appointments conditional upon the successful completion of a probationary period

The RISE Trust has decided that each worker will serve a probationary period of six months. At the end of the probationary period the member of staff or volunteer will meet with the person to whom he or she is responsible. That person must be satisfied with the worker's competence and their commitment to prevent abuse.

Volunteers for short-term work, such as holiday activity weeks, will be supervised as if they were undertaking a probationary period.

(i) Issue guidelines on how to deal with the disclosure or discovery of abuse – see Child Protection and Safeguarding policy.

# (j) Train ALL paid staff and volunteers, their managers or supervisors, and policy makers in the prevention of child abuse

Training in the prevention of abuse, and the action to take if abuse occurs is included as part of the training programmes provided for all workers with children and young people.

Local training is provided for all that come into contact with children and young people.

If you have suspicions or are worried, talk in the first instance to the person to whom you are responsible, and follow this up with the Nominated Person.

# (k) Use supervision as a means of protecting children (see Staff Support and Supervisions Policy)

As workers we need to meet at regular intervals to plan and review work and to share experiences.

Special attention must be paid to any situation in which a child or young person is being highly favoured or harshly treated as these could be signs of abuse.

Group Leaders should try to observe those for whom they are responsible as they carry out their work with children and young people.

# 5. Transporting Children to and from events

Do not transport children and young people alone, always ensure another member of staff/volunteer is present (2 members of staff to be present).

Ensure that your vehicle insurance company has been informed to check that you are insured for transporting children and provide the insurance details, car details and your driving licence details to the RISE CSL for Health and Safety.

# 6. Outings and Residential Activities

Guidelines for outings and residential activities must be based on Protecting All God's Children and the Supplement issued in 2006.

The RISE Trust MUST be informed of all activities outside the normal group meetings for insurance purposes. Contact the Trust's CSL for Health & Safety.

# 7. Insurance policy

All activities shall be adequately insured, in respect of both young people and leaders. The RISE Trust is covered through Ecclesiastical Insurance Group.

The Rise Trust needs to be kept fully up to date with the events on the Children and Youth programmes. This can be done through contacting The Rise Trust Chair of Trustees who will place items on the agenda for the Trust Board.

Any activities outside normal events must be checked with the Ecclesiastical Insurance Group. This can be done through The Rise Trust managers.

# Appendix 1:

# The Lost Child Procedure for Rise Clubs

- 1. A lost child can be one who:
  - a. is not at the collection point at the school
  - b. does not arrive at the club
  - c. disappears during a session at the club
  - d. is not collected at the end of the session
- 2. In case a. above
  - ) contact a member of staff at the child's school
  - ii) if child has already gone home and is in the care of his or her parent clarify the situation with that adult and complete an incident form
  - iii) if child is not there and the teacher does not know where the child is follow step 3 below
- 3. In case b. and c. above
  - Check the toilets, immediate outside areas, sheds, garages, and call out their name
  - ii) Blow the Centre whistle to alert all staff lock down the Centre immediately.
  - iii) When you are away from the club contact another member of the RISE Trust for them to call the parent. If you are at the club use the parents' details to contact the parent
  - iv) If the parent does not know where the child is contact the police with the following information
    - The child's name, address and parent's contact details
    - Description of the child
    - Where and when the child was last seen
    - Your contact details
  - v) Complete an incident form
- 4. In case d. above
  - If a child is not collected within 15 minutes of the session finishing the senior member of staff should contact the parent to find out their estimated time of arrival.
  - ii) If not possible to reach the parent, contact emergency collection person for the child.
  - iii) If possible two members of staff wait with the child
  - iv) If no contact has been made with parent or emergency contact within 30 minutes of the club closing then the senior member of staff must inform the CEO/Deputy CEO. A decision will then be taken about contacting the police:

Police - 101

Telephone: 01249 707900

Out of hours number 0845 60 70 888

v) Complete an Alert Form (S:\RISE DIRECTORY\RISE

Forms\Alerts)

# Appendix 2:

# **Handling an Accident Procedure**

If an accident occurs:

- 1. Approach the scene calmly with speed.
- 2. Take control until the first aider arrives.
- 3. Reassure the children.
- 4. Assess the situation.
- 5. Decide on what action to take.
- 6. If possible or necessary withdraw the child or children from the source of the accident.
- 7. Gather information for the emergency services.
- 8. Explain and or reassure and/or distract un-injured children to avoid panic, to keep the atmosphere calm and to stop rumours.
- 9. Request assistance from others
  - a) someone to phone for help
  - b) another playworker to supervise the children
  - c) someone to stay with the injured person
  - d) someone to contact the parent/carer
  - e) someone to accompany the injured person to hospital if necessary
- 10. As soon as possible following the accident the Playleader will talk with the children involved individually. Details of the accident will be recorded on an accident form.
- 11. Report the occurrence of the accident as required.
- 12. Explain to the parent the details of the accident, in accordance with the RISE Trust Working with Parents Procedure, when he/she collects the child and get the accident form signed by the parent.

# **Handling Incidents Procedure**

If an incident occurs:

- 1. Ensure that all children are safe by removing damaged equipment or removing the children to another area. Separate antagonistic parties.
- 2. Treat anyone that has an injury.
- 3. If necessary withdraw the offending child or children and distract whilst dealing with immediate dangers.
- 4. As soon as possible following the incident the Playleader (or other member of staff if instructed by the Playleader) will talk with the children involved individually.
- 5. All members of staff shall be informed of the details at the earliest opportunity.
- 6. Details of the incident will be recorded on a child incident form.
- 7. The values of respect and taking responsibility for one's own actions will be reinforced.
- 8. A plan of action will be drawn up.
- 9. Aim to resolve any conflict between people
- 10. Aim to replace or repair damaged equipment or property
- 11. If the incident involved
- acts of physical violence or bullying
- attack causing harm (such as biting, hitting or scratching)
- deliberate swearing
- verbal abuse or bullying
- repeated refusal to take guidance and instruction from a member of staff
- physical restraint has been used

the incident report will be filed in the child's confidential records.

- 12. Staff shall follow the RISE Trust Working with Parents Procedure for communicating the details to the child's parent or carer.
- 13. Copies of the Incident Form will be made available to the parent and The RISE Trustees
- 14. In the event that a subsequent incident involving any or all of those acts detailed in point 9 is recorded for a single child then steps may be taken to exclude the child from sessions at the RISE Trust.

# **Appendix 3:**

# Working With Parents Procedure

At any time that a Rise Trust member of staff exchanges information with a parent or carer he or she shall:

- 1. Let all other members of staff know that it is necessary to exchange some information with a parent or carer should an accident or incident have occurred.
- 2. On parent's arrival give a summary of the incident or accident to the parent or carer.
- 3. Offer the parent or carer the choice as to where he or she wishes to discuss the matter. It is imperative that staffing ratios are maintained for the care of the remaining children. The incident or accident can be discussed in the main club hall or more privately away from the room in which the session is taking place. It is strongly recommended that the child is included at this meeting but the parent or carer's wishes must be respected and acknowledged. If the child is not at the meeting then it is The Rise Trust's policy to inform the child of what the meeting is about. It is necessary that a second member of staff is present at this meeting to make a record of the meeting. No other staff members should be involved to avoid an intimidating situation for the child and parent.
- 4. If the staffing ratios do not allow for a separate meeting to take place at the time of collection and the parent or carer is unwilling to hold the meeting in the main hall then a date and time to have the meeting with the parent or carer shall be arranged. However if the incident is of a severe nature it may be necessary to exclude the child from the sessions until a meeting has taken place with the parent or carer and a course of action for improvement has been agreed.
- 5. If a separate meeting is to be held it is recommended that the room is free of distractions, the parent and child sit next to each other and the playleader sits beside or diagonally from the child not opposite the child. The second member of staff should take no active part in the meeting except to take notes. Ideally the second member of staff shall be sitting separate from the meeting, out of eye contact of the child.
- 6. The member of staff shall cover the details. If it was an accident he or she shall cover the treatment given and subsequent observations made. If it was an incident then he or she shall describe the nature of the incident and cover the plan of action to remedy the situation and any further action required.

# The RISE Trust, The RISE Children's Centre,

# The Oaks, Chippenham, SN15 1DU

# **Confidential Declaration for Children's Workers**

For employees and volunteers who are likely to be in regular and direct contact with children and young people under eighteen years of age.

This form is strictly confidential and, except under compulsion of law, will be seen only by those responsible for the appointment. All forms will be kept securely under the terms of the Data Protection Act 1998. If you answer yes to any question, please give details, on a separate sheet if necessary, giving the number of the question you are answering.

Applicants Full Name:	Date of Birth:
Former Name if any:	If under 18 please
	complete this form with an
	appropriate adult
Home Address:	
	Post Code:
Tel No:	email:
If you have lived at the above address less than 12 n	nonths please give details ot your
previous address:	
How long did you live at this address?	
How long did you live at this address?	
Please give details of any qualifications/experience	you have that may be relevant to
working with children.	you have marmay be relevant to
(If necessary use a separate sheet.)	
(in the cossary ose a separate sheet.)	
Referees: You must provide us with two referees who	o have known you for at least 2 years.
Referees must <b>NOT</b> be a relative and must <b>NOT</b> be so	
Trust	. , ,
Reference 1 Title: Full Name:	
Full Address:	
Tel No: email:	
Reference 2 Title: Full Name:	
Full Address:	
Toll / (dal 033.	
Tel No: email:	
37776	

Applicants Full Name:		Please Tick	
	Yes	No	
1a Have you <b>ever been convicted</b> of a criminal offence (including any spent convictions			
under the Rehabilitation of Offenders Act 1974)?* Please give details.			
1b Have you <b>ever been cautioned</b> by the police, given a reprimand or warning or bound			
over to keep the peace?			
1c Are you at present under investigation?			
1d Have you ever been found by a court excercising civil jurisdiction (including	$\vdash$		
matrimonial or family jurisdiction) to have caused significant harm** to a child or young person			
under the age of eighteen years, or has any such court made an order aginst you on the basis			
of any finding or allegation that any child or young person was at risk of significant harm from			
you\$			
2a Has your conduct ever caused or been likely to cause significant harm to a child or			
young person under the age of eighteen, or put a child or young person at risk of significant			
harm?			
2b To your knowledge, has it ever been alledged that your conduct has resulted in any of			
those things?			
If yes, please give details on a separate sheet, including the date(s) and nature of the			
conduct, or alleged conduct, and whether you were dismissed, disciplined, moved to other			
work or resigned from any paid or voluntary work as a result.			
Has a child in your care or for whom you have or had parental responsibility ever been			
removed from your care, been placed on the Child Protection Register or been the subject of			
a care order, a supervision order, a child assessment order or an emergency protection order			
under the Children Act 1989, or similar order under other legislation?			
4 Have you any health problem(s) which might affect your work with children or young			
people under the age of eighteen?			
* All previous convictions, with the exception of technical motoring offences leading only to a			
fine, should be disclosed.			
** Significant harm involves serious ill-treatment of any kind including neglect, physical,			
emotional or sexual abuse, or impairment of physical or mental health development.			

## (I) Personal Declaration

I declare that the above information (and that on the attached sheets\*\*\*) is accurate and complete to the best of my knowledge.

I consent to references and further checks being made with the relevant authorities if necessary. I agree that a copy of my Disclosure and Barring Service check as well as a copy of this Declaration and the relevant References will be kept by the RISE Trust. I declare that I will be available to participate in the training and induction sessions and complete the online Child Protection training prior to placement.

I agree to abide by the processes and procedures laid down by The RISE Trust. As a volunteer of the RISE Trust, I understand that I may have access to confidential information, both verbal and written, relating to clients, volunteers or staff and The Trust. I understand, and agree that all such information is to be treated confidentially and discussed only within the boundaries of my volunteer position at The Trust.

I also agree not to discuss these same matters after I have left my volunteer position at the Trust. I further understand that breach of this agreement shall constitute grounds for and may result in termination of my volunteer status with the Trust. Except where such disclosure is consistent with stated policy and relevant legislation.

Signed:		
Please indicate number of sheets attached *** Please delete if not applicable		

# Please return completed forms to:

Vicky Watt, Volunteer Coordinator King's Rise Children's Centre Lodge Road Chippenham SN15 3SY 01249 445288 vickyw@therisetrust.org